# Starstan Quick Reference Guide

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# Home $\mathbb{S}$ creen iagram

#### ECU View

Shows list of all ECUs on connected vehicle. Indicates if an ECU is responsive, if DTCs are set, and if ECU is located on the CAN B or CAN C Bus.

#### **Network View**

Shows graphical representation of vehicle's network. Red buttons indicate trouble spots such as loss of communication or DTCs.

#### System View

Shows the vehicle organized by system, such as Climate Control or Security. Data from many different ECUs might be shown in each system display.



#### Flash Download

Find and download any available flash updates. Search using a connected vehicle or manually entered criteria: VIN, ECU part #, TSB #, or Year / Model / Engine combination.

#### **Vehicle Preparation**

Perform common pre-delivery routines, such as setting customer preferences like "Program Key".

#### More Options

Access additional features, such as creating a custom data display, creating data recording templates, or viewing TSB's.



#### StarSCAN

Touch to display StarSCAN status. Turns red to indicate a serious malfunction in the StarSCAN tool itself.

#### Diag CAN C

Touch to display vehicle communication status. Turns red to indicate CAN electrical faults such as short to grounds, power, and opens.

#### Gateway

Touch to display a list of the connected vehicle's ECUs and other configuration information. Turns red to indicate that StarSCAN can't communcate with the gateway.

#### 2004 HE Network View Back CAN C Bus StarSCAN Diag CAN C Galeway CAN B Bus Advanced Advanced

Touch to display detailed network communication DTC's report.

#### CAN B / CAN C Bus

Touch to display CAN B or CAN C Bus status. Turns red to indicate electrical faults such as short to grounds, power, and opens.

Show

Shortcuts

Powertrain

Chassis

Body / Interior

/ Safety

#### **Powertrain / Chassis**

Touch to display a list of problem ECUs. Turns red to indicate problem ECUs such as non-responsive ECUs or ECUs with DTCs set.

#### Body / Interior / Safety

Touch to display a list of problem ECUs. Turns red to indicate problem ECUs such as non-responsive ECUs or ECUs with DTCs set.

# Read and Clear DTCs

#### STEP 1

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#### Touch ECU View

**ECU View** shows a list of ECUs.

If not on Home screen, touch Show Shortcuts, then Home, then ECU View.



#### **STEP 2** ECU Viet Show Back Shortcuts Touch an ECU Controller Name Active DTCs Bus ABS $\overline{\mathbf{v}}$ Ó CAN C 4 Touch scroll arrows to Anti Lock Brakes / Electronic Stability PCM $\overline{\mathbf{V}}$ . CANC NGC III Engine browse list. TCM CANC 4 mission (EATX) NGC III Tran AMP CAN B Amplif Touch column names to CCN 1 CAN B ----Cabin Co DDM CAN B sort list. Driver Doo EOM CAN B 1

Electronic Overhead

#### STEP 3

Touch View DTCs

**View DTCs** displays a list of Active, Stored and Pending DTCs in the ECU.



#### STEP 4

#### **Read DTC information**

Touch a DTC, then touch **Environ. Data** to display enviromental data for highlighted DTC.





# Read and Clear DTCs

#### STEP 5

Touch Clear Stored DTCs

**Clear Stored DTCs** shows a Confirm message box.

Active and Pending DTCs will not be cleared.

Back	2004 HB 5.7L 1P	DTCs - TCM 3E546C2YD519693	2.10 Show Shortcuts
	Status	Description	Clear
P0122	Pending	Throttle Position Sensor 1 Low	DTCs
P0123	Active	Throttle Position Sensor 1 High	Environ. Data
			Freeze Frame
			Tech Tips
			Toggle Row Height

#### **STEP 6**

Touch Yes

Touching **Yes** clears DTCs.

Touch **No** to keep stored DTCs and return to list.

Back	2004 HB 5.7L 1P38	DTCs - TCM 2:10	Show Shortcuts
	Status	Description	Clear
P0122	Pen Confi	m	DTCs
P0123	Acth	This will clear all the stored DTCs for this ECU. It will also reset Environmental Data for active DTCs.	Environ. Data
		Proceed?	Freeze Frame
		Ves No	Tech Tips
			Toggle Row Height

Begins on back

# View and Graph Data

#### STEP 1

#### Touch ECU View

**ECU View** shows a list of ECUs.

If not on Home screen, touch Show Shortcuts, then Home, then ECU View.



#### **STEP 2**

Touch an ECU

Touch scroll arrows to browse list.

Touch column names to sort list.

Back	2004 HB ECU View 5.7L 1P3E546C2YD519693		2/10	Show Shortcuts
	Controller Name	Active	DTCs	Bus
	ABS Anti Lock Brakes / Electronic Stability	Ø	0	CAN C
10.0	PCM NGC III Engine		2	CAN C
- Contraction	TCM NGC III Transmission (ATX)		1	CAN C
	AMP Amplifier	Ø		CAN B
	CCN Cabin Compartment		-	CAN B
	DDM Driver Door		-	CAN B
¥	EOM Electronic Overhead		1	CAN B

#### STEP 3

Touch Data Display

**Data Display** shows a list of status and sensor values for the selected ECU.

Most recent DTC set is at bottom of screen.

#### STEP 4

#### Read data

Touch scroll arrows to browse list.

Touch column names to sort list.





# **5** View and Graph Data

#### STEP 5

Touch a row

**Isolate Row** shows a graph of selected row.

Touch **Un-isolate Row** to return to Data Display.

Back	2004 HB Data Display - TCM 5.7L 1P3E546C2YD519693	Deve	lopment	Show Shortcuts
	Name	Value	Unit	Show
•	UD Clutch Fill Volume Index			Graph
	Throttle Position Sensor Voltage	0.0	Volts	Add to Graph
	Switched Battery Voltage	0.0	Volts	Remove
	Pressure Switch Error Counter			From Graph
	Trans Temperature Voltage	0.14	Volts	Isolate
•	Autostick Voltage	2.812	Volta	Row
	Unable to read DTCs.			More Options

#### STEP 6

#### Touch Add to Graph

Touch another row, then touch **Add to Graph** for each row on graph.

Touch **Show Graph** to view graph.

Back		2004 HB Data Display - TCM	Deve	lopment	Show
	Г	Name	Value	Unit	Show
	Γ	UD Clutch Fill Volume Index			Graph
		Throttle Position Sensor Voltage	0.0	Volts	Add to
		Switched Battery Voltage	0.0	vo	Remove
		Pressure Switch Error Counter		V	From Graph
	•••	Trans Temperature Voltage	0.14	Volts	Isolate
•		Autostick Voltage	2.812	Volts	Row
	Unable to read DTCs.				More Options

#### STEP 7

Touch More Options

To show all rows on one graph, touch **More Options**, then **Merge Graphs**.



#### **STEP 8**

Touch Back

**Back** returns to Data Display.



# Start an Actuator

#### STEP 1

#### Touch ECU View

**ECU View** shows a list of ECUs.

If not on Home screen, touch Show Shortcuts, then Home, then ECU View.



#### STEP 2

Touch an ECU name

Touch scroll arrows to browse list.

Touch column names to sort list.

Bac	2004 HB ECU View 5.7L 1P3E546C2YD519693		2/10	Show Shortcuts
	Controller Name	Active	DTCs	Bus
	ABS Anti Lock Brakes / Electronic Stability	Ø	2	CAN C
	PCM NGC III Engine		2	CAN C
	TCM NGC III Transmission (EATX)		1	CAN C
	AMP Amplifier		-	CAN B
	CCN Cabin Compartment		-	CAN B
	DDM Driver Door		-	CAN B
¥	EOM Electronic Overhead		1	CAN B

#### STEP 3

Touch Actuators

Actuators displays available actuators for the ECU.



#### **STEP 4**

Touch an actuator

Touch scroll arrows to browse list.



# Start an Actuator

#### STEP 5

#### Touch Start Actuator

**Start Actuator** shows a Select an Option message box.

Touch **Cancel** to return to list.

Back	2004 HB Actuators - AMP 2:10 5.7L 1P3E546C2YD519693	Show Shortcuts
	Actuator Name	Start
	Mute Output Channel#1	Actuator
	Mute Output Channel#2	Stop
1	Mute Output Channel#3	
1	Mute Output Channel#4	Data
1	Mute Output Channel#5	Tech
	Mute Output Channel#6	Tips
		Toggle Row Height

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#### STEP 6

Touch an option Select a way to start the actuator.

Sparkplug icon shows that actuator has started.

Back	2004 HB Actuators - AMP 2.10 5.7L 1P3E546C2YD519693	Show Shortcuts
	Actuator Name	Start
N	Select an Option	cluator
N	Please select the way to start the Actuator.	Stop
N		
N		View Data
N	Off On Cancel	Tech
ML	ute Output Channel#6	Tips
	V	Toggle Row Height

# **7** Set Customer Preferences **7**

#### STEP 1

#### Touch Vehicle Preparation

Vehicle Preparation shows a list of preparations.

If not on Home screen, touch Show Shortcuts, then Home, then Vehicle Preparation.

# Back 2004 HB Home 2.10 Show Back 6.7L 1P3E546C2YD619693 Image: Compare the state of the st

#### STEP 2

Touch a preparation name

Touch scroll arrows to browse list.

Touch column names to sort list.

Bad	2004 HB Vehicle Prej	paration 2.10	Show Shortcuts
	Preparation Name	ECU	
	Unlock Driver Door On 1st Press	Cabin Compartment	Start
_	Auto Door Lock	Cabin Compartment	Toggle Row
	Auto Door UnLock	Cabin Compartment	Height
	WCM Replaced	Wireless Control Module	
	Erase All Ignition Keys	Wireless Control Module	
	Program Ignition Keys	Wireless Control Module	
v	Disable Radio Clock Display	Front Control/Central	
2		Front	

#### STEP 3

Touch Start

**Start** shows the preparation wizard.

Touch **Cancel** to stop and return to list.

Back	2004 HB Vehicle Prep 5.7L 1P3E546C2YD519693	aration 2.10	Show Shortcuts
_	Preparation Name	ECU	
<b>۱</b>	Inlock Driver Door On 1st Press	Cabin Compartment	
^	uto Door Lock	Cabin Compartmen	Toggle Row
A	uto Door UnLock	Cabin Compartment	Height
V	VCM Replaced	Wireless Control Module	
E	rase All Ignition Keys	Wireless Control Module	
P	rogram Ignition Keys	Wireless Control Module	
, 0	lisable Radio Clock Display	Front Control/Central	
		Front	-

#### STEP 4

Follow wizard steps

Touch **Next** after completing each step.

Touch **Finish** after completing last step.



# 8 Download Flash Updates 8

#### STEP 1

#### Obtain Update Kit

The StarSCAN update kit contains a CD-ROM, a USB storage device, and a USB adapter. You can use the kit with TechCONNECT or a PC.



#### STEP 2

Insert CD-ROM

Insert CD-ROM into TechCONNECT or PC. Software starts automatically.

Click Controller Flash.



#### STEP 3

Follow wizard steps

Wizard downloads update and stores it on USB device.

Click **Next** after completing each step. Touch **Finish** after completing last step.

Select the type of informati	on you wish	
C annual		
Enter part number		
C internation		
C for the comme		
C from and succession		
~	and the second se	

#### STEP 4

#### Connect USB device

Remove USB device from TechCONNECT / PC.

With tool powered off, connect USB device to StarSCAN tool using supplied adapter.



# 8 Download Flash Updates 8

#### **STEP 5**

Turn on StarSCAN tool

Turn on StarSCAN tool with USB storage device connected.

Touch **Flash Download** to start flash file wizard.



#### STEP 6

Follow wizard steps

Touch **Next** after completing each step.

Touch **Finish** after completing last step.



#### STEP 7

Download file to scan tool

Touch a flash file, then touch **Download to Scantool.** 



#### **STEP 8**

Touch Close

Wait for download to finish, then touch **Close**.



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# Install Flash Updates

#### STEP 1

#### Touch ECU View

**ECU View** shows a list of ECUs.

If not on Home screen, touch Show Shortcuts, then Home, then ECU View.



#### **STEP 2**

Touch an ECU

Touch scroll arrows to browse list.

Touch column names to sort list.

Bac	ck 2004 HB ECU View 5.7L 1P3E546C2YD519693	0	4.01	Show Shortcuts
	Controller Name	Active	DTCs	Bus
	ORC Occupant Restraint	Ø	1	CAN B
	PDM Passenger Door		0	CAN B
	RADIO Radio		-	CAN B
	SDAR Satellite Digital Radio		-	CAN B
	WCM Wireless Control Module			CAN B
	VES Vehicle Entertainment System	Ø		CAN B
v	FCM (CGW) Front Control/Central Ga		2	CAN B

#### STEP 3

Touch More Options

**More Options** shows a list of buttons.



#### **STEP 4**

#### Touch ECU Flash

**ECU Flash** shows a list of available flash files for the current ECU.

ack	2004 HB 5.7L 1P3E54	More Options 6C2YD519693	4.01	Show Shortcuts	
ECU	J Details		ECU Details		
Sys	tem Tests		System	Tests	
OB	DII Monitors		OBC	ors	
ECU	J Flash	Ę	ECUF	lash	



# Install Flash Updates

#### **STEP 5**

Touch a flash file

Touch the flash file you want to use to update the ECU.



#### **STEP 6**

#### Touch Update Controller

Update Controller begins the process of updating the ECU with the flash file you selected.

Back	2004 5.7L	HB 1P3E5460	Flash FCM (CGW)		4.01	Show Shortcuts
Available	e flash i	files for Par	# ABC123NGST			Update
New P/N		Туре	Calibrat	ion	$\sim$	<u>/</u>
56038664AL		FCM	FRONT CONTROL	NODU	LE	Label
						Download Latest File

#### STEP 7

Touch OK

**OK** shows the list of flash files.



Begins on back

# 10 Create a Custom Display 10

#### STEP 1

#### Touch More Options

**More Options** shows a list of buttons.

If not on Home screen, touch **Show Shortcuts**, **Home,** then **More Options.** 



#### **STEP 2**

#### Touch Custom Display

**Custom Display** shows a list of custom display choices.

Touch column names to sort list.



#### STEP 3

Touch Create New Display

**Create New Display** displays a list of ECUs.



#### **STEP 4**

Touch an ECU

ECU shows a list of DDEs (data elements) within that ECU.

Touch column names to sort list.



# 10 Create a Custom Display 10

#### STEP 5

#### Touch desired DDEs

Checkmarks indicate DDEs to display.

Repeat Steps 4 and 5 for all desired ECUs and DDEs.

Ba	ck 2004 HB 5.7L 1P3E5	Cre 46C2YD	ate Cu 519693	ustom Display 2.10	Show Shortcuts	
	ECUs			DDEs		
	ABS			Transmission Temp - Hot	Select all	
	PCM			Throttle Position Sensor	Deselect	
	тсм			Autostick Up		
	AMP			OD Pressure Fitch	Save	
	CCN			Direct Battery Voltage	Toggle	
	DDM			Autostick Position	Height	
•	EOM			Oil Temperature		
1			-			

#### **STEP 6**

Touch Save

Touch **Show Keyboard** to enter name of new custom display.

Touch **Save** to confirm name.

#### STEP 7

Type name of new display

Touch **Backspace** to delete letters.

Touch **Enter**, then **Save** to close keyboard and save name.

#### STEP 8

Touch a custom display

Touch **Load** to view display.





Back	2004 HB 5.7L 1P3E546	Custom Display C2YD519693	2.10	Show Shortcuts
		Name		a Load
Autostick	and Throttle		~	
Jim's Dis	play 1			Delete
Jim's Dis	play 2			Create
Mike's Di	splay			New Display
				Rename
				More Options

Begins on back

# 1 Cable Connections Diagram

#### PART 1

#### Connect power cable

Connect power cable to charge battery or use tool when not connected to vehicle.

Battery will not charge with tool power off. Battery may need up to 4 hours to charge fully.

#### PART 2

#### Connect vehicle cable

Press vehicle cable connector firmly into jack.

Tighten screws on connector to lock cable into place.



#### PART 3

#### Connect network cable

Use network (Ethernet) cable to connect scan tool to dealership network.

Press network cable into network jack until it clicks.



#### PART 4

#### Connect USB cable

Use USB cable to connect scan tool to PC or other peripheral devices.

Press USB cable firmly into USB jack.



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# Update Tool



#### STEP 1

#### **Obtain Update Kit**

The StarSCAN Update Kit contains a CD-ROM, a USB storage device, and a USB adapter. The kit works with TechConnect or a PC.



#### STEP 2

Insert CD-ROM

Insert the CD-ROM into TechConnect or PC. The StarSCAN software starts automatically.

Click Software Updates.



#### STEP 3

Follow wizard steps

Wizard downloads update and stores it on USB device.

Click **Next** after completing each step. Click **Finish** after completing last step.



#### STEP 4

#### Connect USB device

Remove USB device from TechConnect / PC.

With tool powered off, connect USB device to StarSCAN tool using supplied adapter.





# Update Tool



#### STEP 5

Connect DIN cable

Connect DIN cable to the scan tool and your shop's MDS2 power supply



#### STEP 6

#### Turn on StarSCAN tool

Turn on StarSCAN tool with USB storage device connected.

Software will update automatically.



#### STEP 7

#### Turn off StarSCAN tool

After software update finishes, press and hold power button for 5 seconds.

Remove USB storage device.



# 13 Calibrate Touch Screen 13

#### STEP 1

Press both SHIFT buttons

Pressing both **SHIFT** buttons at same time shows the System Menu.

Remember to turn on scan tool before beginning.



System Menu

Scripts

Done

Run self-tests

Shutdown system

--> Calibrate touchscreen

Restart main application

Touch Panel Calibration

Touch top left

#### STEP 2

Touch V (down arrow)

V (down arrow) moves menu cursor to Calibrate touchscreen.

Press **ENTER** to start calibration.

#### STEP 3

Follow calibration steps

Touch red crosshairs as instructed on screen.

Use stylus for better precision, but finger also may be used.

#### STEP 4

Check motion tracking

Drag stylus or finger around screen.

Calibration is complete at end of 5-second countdown. Tracking motion for 5 seconds.



# 14 Care of the StarSCAN Tool 14

#### PART 1

#### Follow standard guidelines

The StarSCAN tool has been designed to operate in a typical shop environment, but treating it with care will ensure its long life.

Clean the tool regularly and avoid long-term contact with harsh materials or temperatures.

Avoid using StarSCAN tool for long periods in temperatures above 104° F (40° C).

#### PART 2

#### Care of the touch screen

Use a clean (damp) non-abrasive cloth towel and glass cleaner (such as Mopar Window Cleaner) to clean the touchscreen surface when necessary.

Apply the cleaning solution to the towel rather than directly to the touchscreen.

#### PART 3

#### Care of the enclosure

Use a clean (damp) non-abrasive cloth towel and a mild cleaning solution to clean the enclosure's surface.

Apply cleaning solutions to the towel rather than directly to the tool enclosure.

#### PART 4

#### Cautions and warnings

Do not allow the StarSCAN tool to come into contact with strong solvents such as throttle body cleaner, brake cleaner, contact cleaner, xylene, or acetone.

Avoid exposure to brake fluid, antifreeze, and petroleum products. If exposed, remove all traces of the chemical as described above.

Avoid contact of the tool's case with high temperatures.